

Company Summary: Dana-Farber cancer Institute in Boston, MA, is a world leader in adult and pediatric cancer treatment and research. Quality and Patient Safety is responsible for overseeing and ensuring high-quality clinical care services for all adult and pediatric patients and families. It's a vital function to identify, prioritize, and mitigate risks while maximizing opportunities. In addition to improving care at DFCI, QPS is a major contributor to the cancer community in developing innovative methods to improve quality that enhances care for patients across the globe

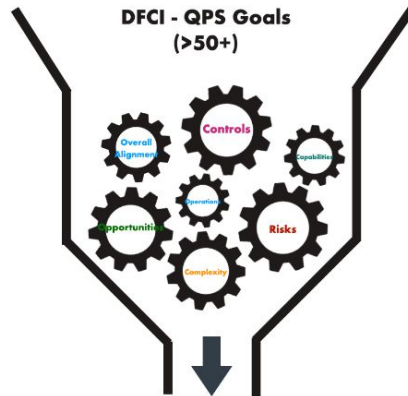
Project Focus:

- 1) Build and deliver a repeatable model to develop one-to-three-year goals for DFCI's Quality and Patient Safety department
- 2) Establish best practices to enable prioritization and effective adoption across departments

Our Approach:



Deliverables - Prioritization Tool



EXAMPLES OF OUTPUTS (1/12)

« 1. List of most important goals - sum of all dimensions

x	Rank	Goal name	Sum of points
1	1	Home Hospital	51.0
2	2	CancerCOE	48.8
3	3	DFCI Risk Assessment Action Planning	48.8
4	4	Fishbowl.org	48.5
5	5	Clinical Trials Access	48.0
6	6	COVID	47.7
7	7	Dual Chemotherapy	47.3
8	8	Expand Cancer Care Equity Program's Con	46.8
9	9	Yankay Redesign and Chemistat HL	46.2
10	10	Build strategy to optimize services for transi	46.0
11	11	Pediatric Flu	45.4
12	12	Select and develop an implementation plan	43.7
13	13	Improve goal-concordant care for patients	43.2
14	14	Improve chemotherapy	41.3

Dimensions

Dimension	Description
Patient Care Quality - Opportunities	Goals that create improvements in the patient care quality
Patient Care Quality - Risks	Goals that prevent harm to patients
Strategic Alignment	Goals that are focus of the leadership, aligned with financial and operating targets
Impact to Operations	Goals that positively affect a greater number of people and processes
New capabilities	Goals that develop skills, knowledge or systems
Controls	Goals that addresses controls for DFCI processes and activities
Complexity	Measure of the effort to implement the goal, involving number of stakeholders involved, different types of technologies, number of resources needed

Grades

Dimension	Minimal	Medium	High
Patient Care Quality - Opportunities	Minimal / no change to patient care quality	Medium, limited impact on improving patient care quality	Significant benefits to patient care quality
Patient Care Quality - Risks	Minimal / no change to patient care quality	Medium, limited impact on patient care quality	Significant damage to patient care (e.g. major patient harm)
Strategic Alignment	Not on the radar of leadership priorities at this	Impacts leadership priorities but not a strategic / operating goal	Significant impact on achieving strategic or annual operating goals
Impact to Operations	Affects a low number of patients, processes	Affects a medium proportion of patients, processes	Affects a large proportion of patients, processes
Capabilities development	Knowledge and skills are effective	We can identify opportunities but staff do not have the skills or knowledge	We existing plans for improvement exist, skills and knowledge are vast
Controls	Controls / mitigation plans do not exist	Controls exist, but are not effective and / or can't prevent risks	Controls are effective at producing optimal outcome
Complexity	Minimal effort to accomplish the goal	Medium effort to accomplish the goal	High effort to accomplish the goal

Weight

Dimension	Weight
Patient Care Quality - Opportunities	5
Patient Care Quality - Risks	5
Strategic/Financial/Operating Alignment	3
Impact to Operations	2
Capabilities development	1
Controls	3
Complexity	3